

Woodrow Wilson Center

Governor Martin O'Malley

Maryland 2007–2015



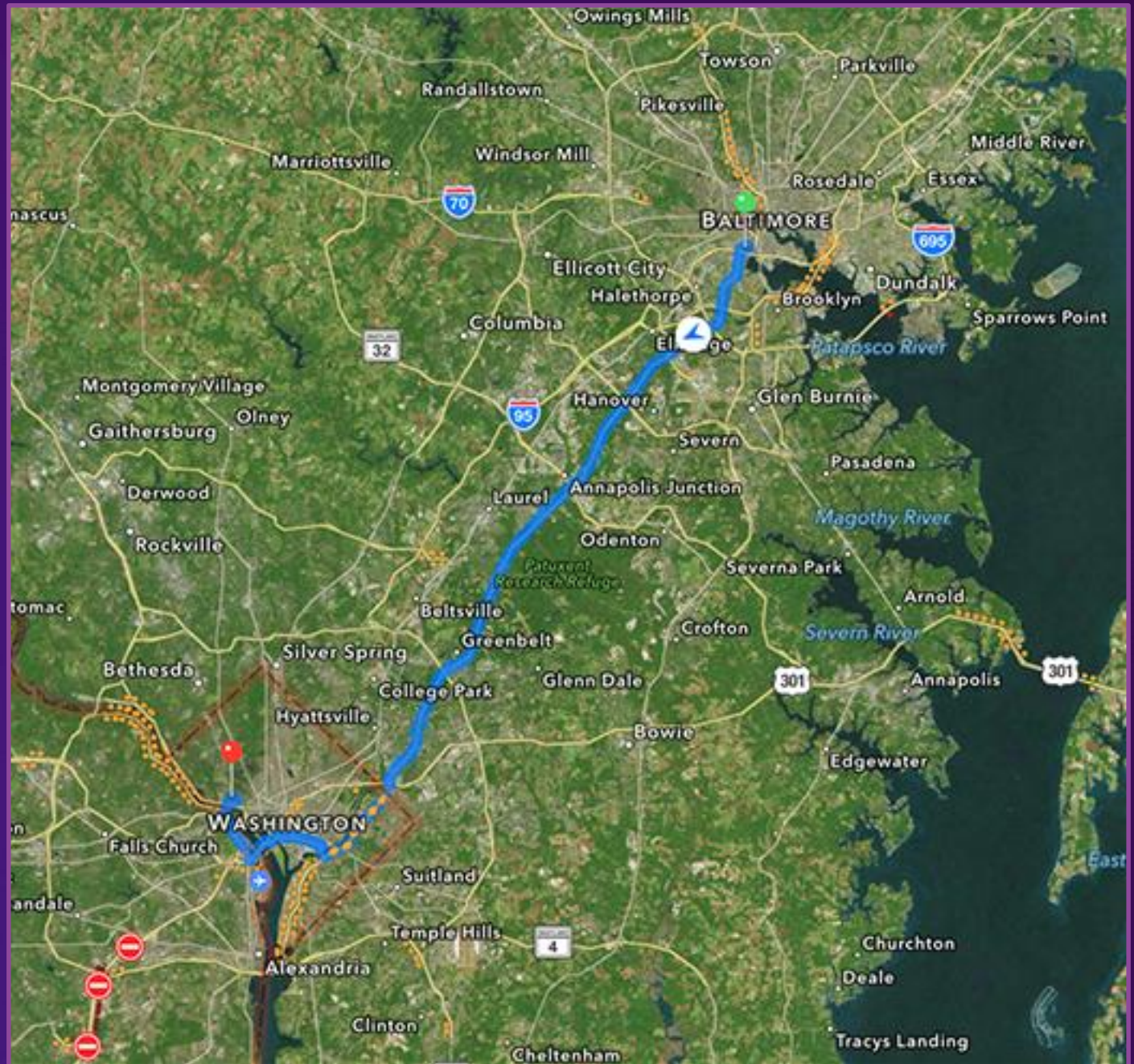
Getting Things Done: A New Way of Governing



“ It is from the numberless diverse acts of courage and belief that human history is shaped. Each time a man stands up for others, or strikes out against injustice, he sends forth a tiny ripple of hope. ”

-- Robert Kennedy

Belief Space & The Cloud.





what if?





entrepreneurial



collaborative



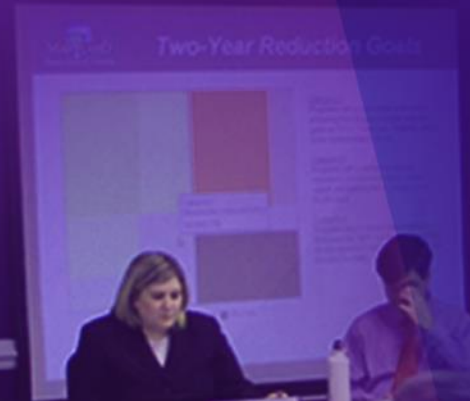
performance
measured



interactive



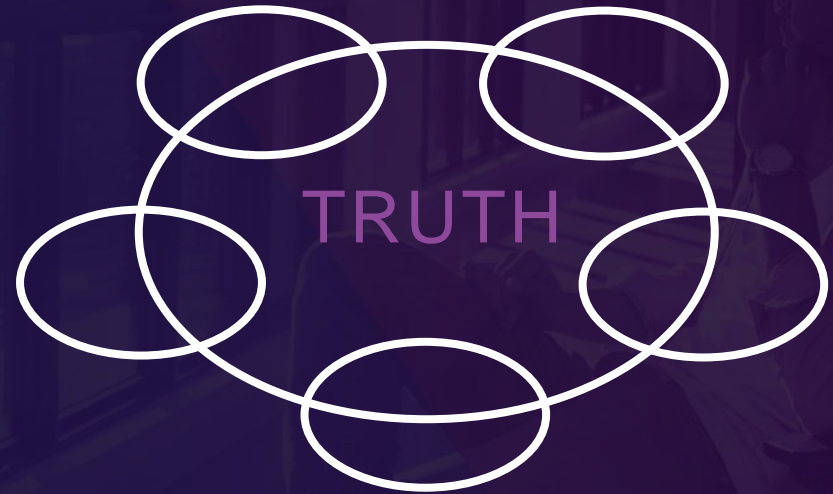
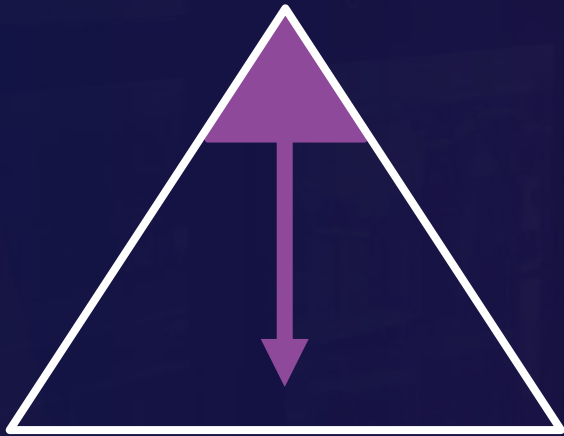
a new way of leadership





A New way of Governing Transforming Organizations

AUTHORITY

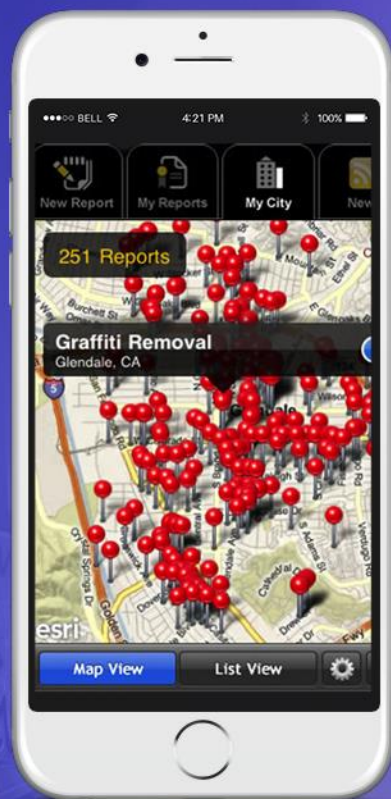


Shared Understanding



Getting things done

Citizens Effecting Real Change





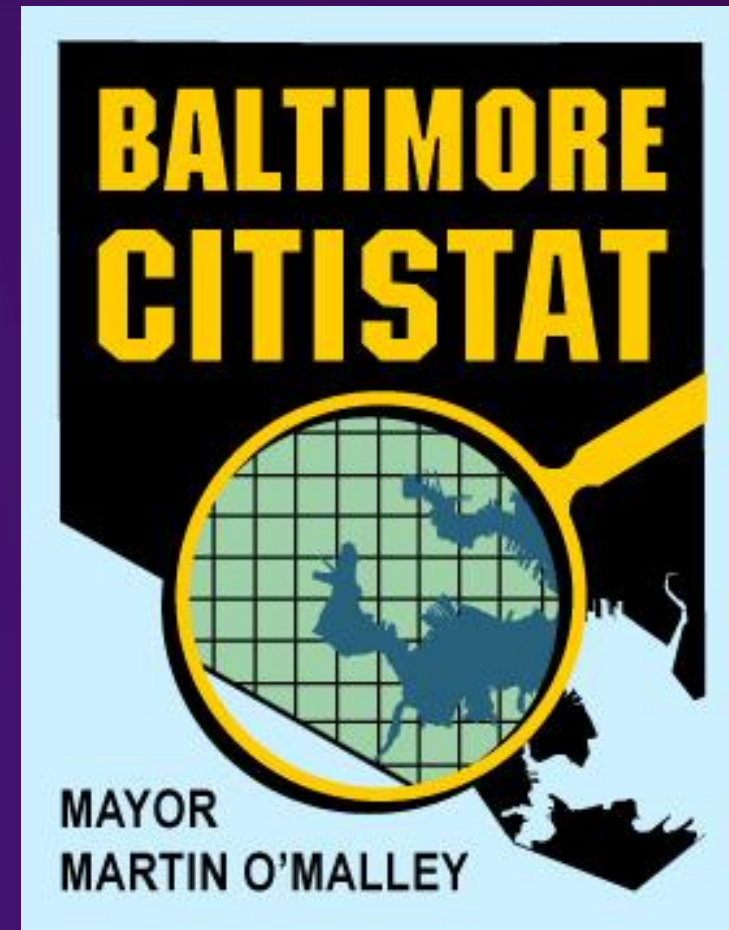
solving problems

Focused on results;
Driven by "what works?"



CitiStatTenets

- Accurate and timely intelligence shared by all
- Rapid deployment of resources
- Effective tactics and strategies
- Relentless follow-up and assessment











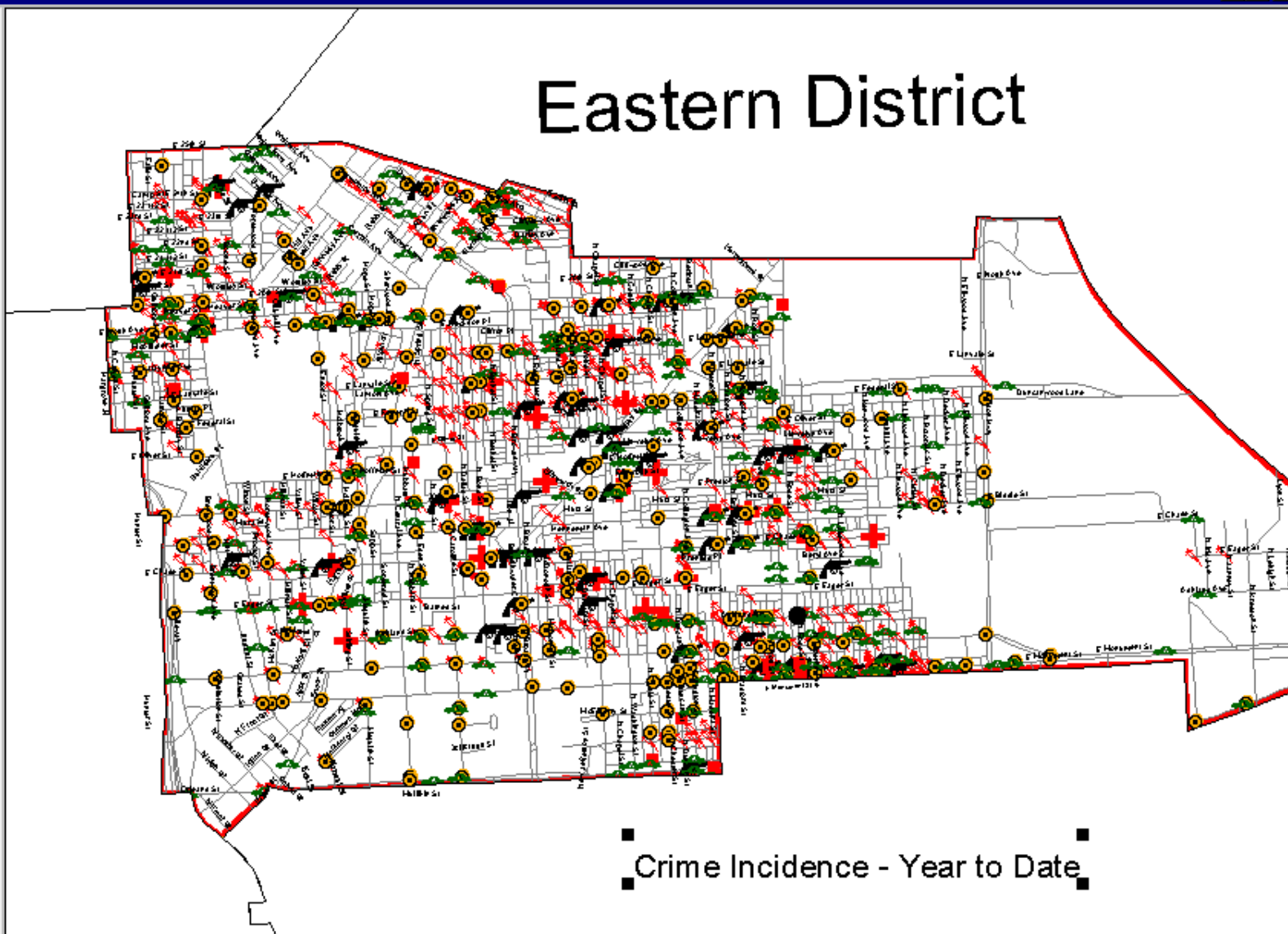
Scale 1: 23,356

1,422,968.09
591,464.56

East District

- ☐ Eastern Rec Centers
- ☐ Recreation Centers
- ☒ Stolen Auto

- ☒ Rape

- ☒ Robbery

- ☒ Shootings YTD

- ☒ Murder

- ☒ Drug Call For Service

- ☐ HCD Work Orders - All
- ☐ Vacant Housing Parcels
- ☐ Street Outlines
- ☒ Street Centerline
- ☐ City Gateways
- ☒ Eastern District
- ☐ Mixed Refuse Boroughs
- ☐ Buildings
- ☐ Harbor
- ☐ Parks
- ☐ Parcels
- ☐ Neighborhoods
- ☐ Eastern District Sections
- ☐ Districts

Eastern District



■ Crime Incidence - Year to Date ■



Data-driven Decision Making, Collaborative Method, Common Platforms

STAT TENETS

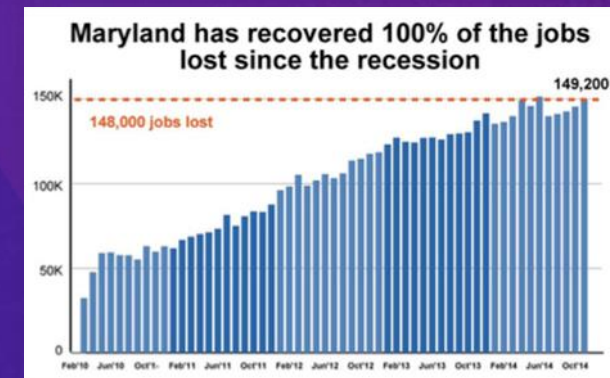
Timely and accurate
intelligence shared by all

Rapid deployment
of resources

Effective tactics
and strategies

Relentless follow-up
and assessment

Jobs Recovered



**Maryland tops school rankings for
fifth straight year in US survey**

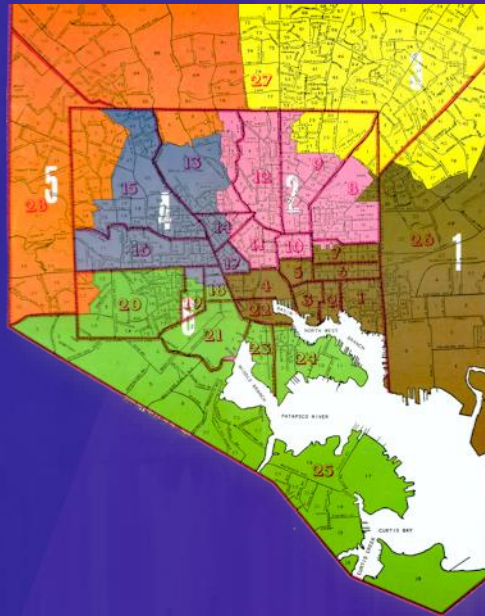
The Washington Post



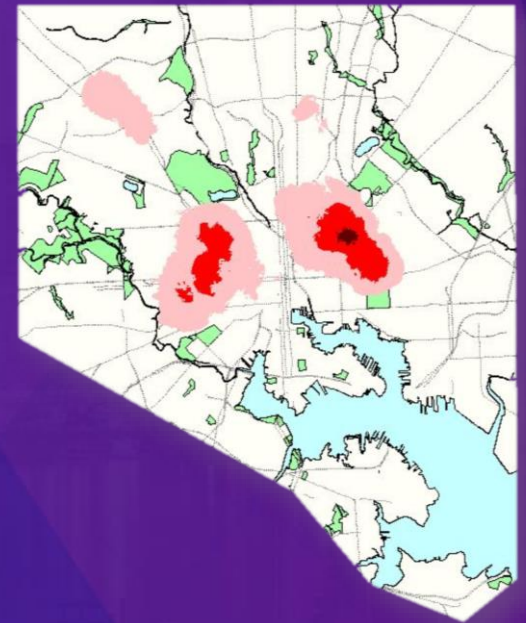
Managing by politics...

...Giving way to managing for results

200 Police thru COPS =

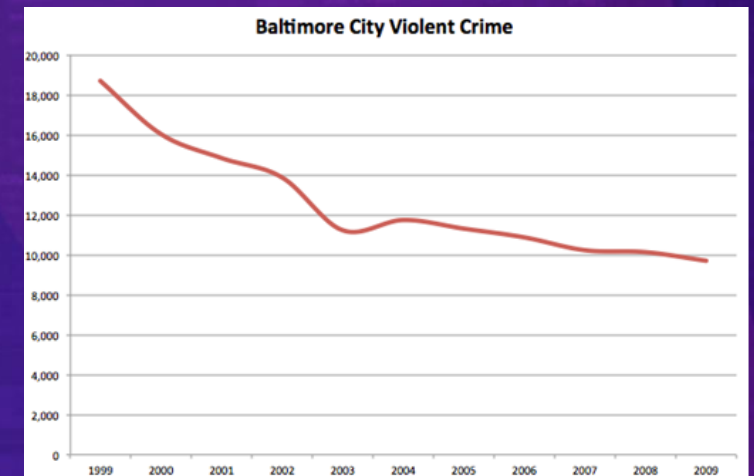
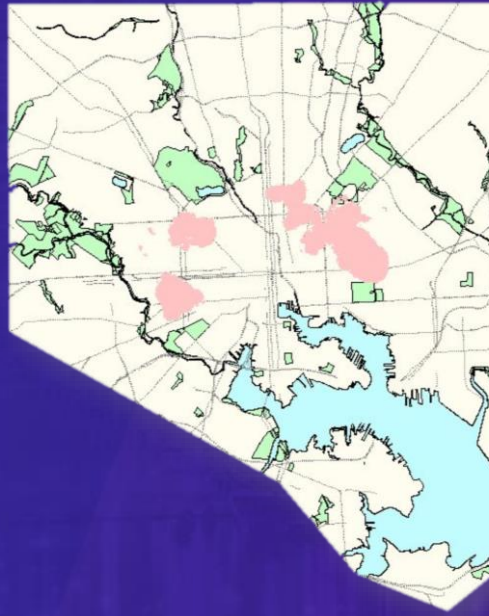
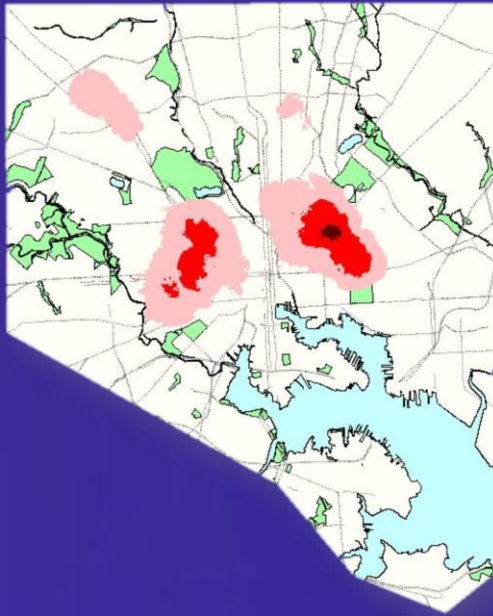


OR





We deployed police to where crime was actually happening...



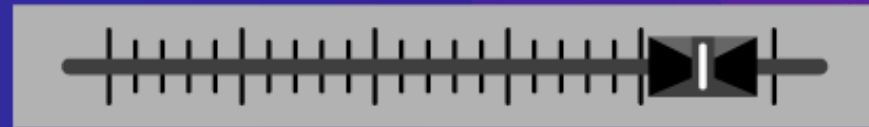
Results: From 2004 – 2009

Baltimore Achieved the Biggest Reduction in Part One Crime of any Major City in America



Data-driven Decision Making, LAPD's Data Driven Crime Fighting Evolution

Intuition based



Evidence based

Query based



Alert based

Stovepiped



Shared by All

Map-Making



Analytics

2012



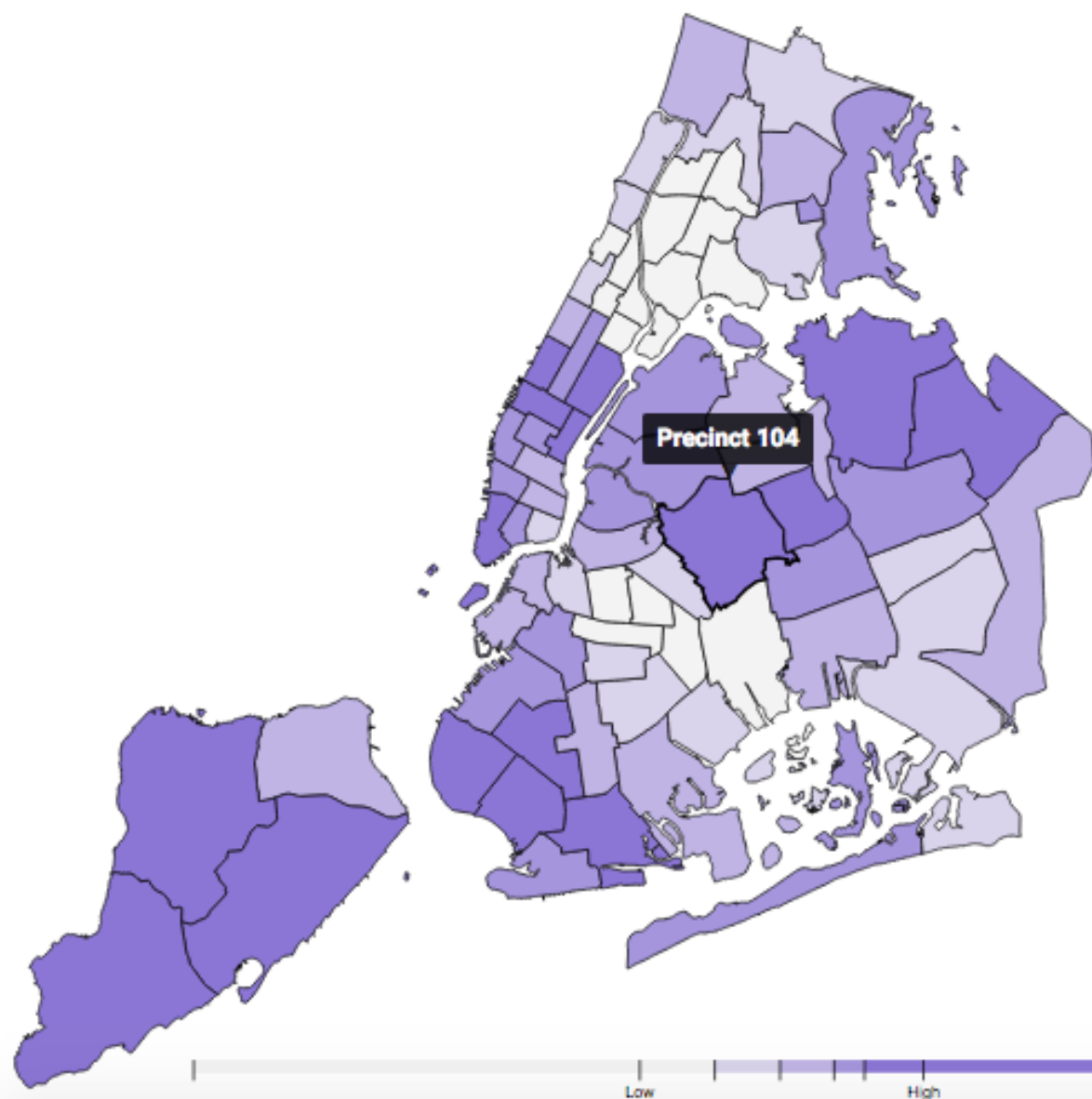
2017

Policing the Police

- Internal Affairs
- Civilian Review
- Integrity Stings
- Discourtesy and Excessive Force
- Police Involved Shootings
- Early Warning Systems
- Recruitment, Training, and Supervision

Show satisfaction ▾ partitioned by precinct ▾

Table view



Sentiment Indices

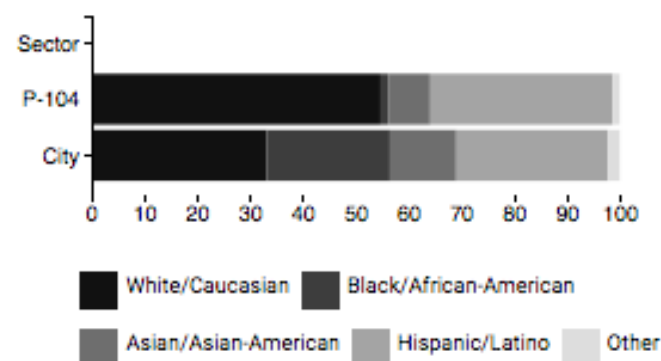
	Trust	Satisfaction	Safety
Sector	-	-	-
P-104	733	746	725
Citywide	688	698	714

Precinct Detail

NYPD 104th Precinct, Deputy
Inspector Mark Wachter,
Commanding Officer



Composition of population by race



Composition of population by age

